A Message from the President

Jane Ichord, MAHSLIN President

On June 27 – just seven days into Summer 2013 – the information professionals who make up MAHSLIN will join together to consider ourselves as educators. I would argue that the first week of this new season is the perfect time for reflecting upon ourselves in this role, as this is the time of year when many of us start to see the new faces we will come to know so well over the next year. Summer is orientation time at our campus, and meeting the new folks who will populate our study carrels and cafes brings a more optimistic slant to my overall outlook – this is the time for a fresh start, the time for me to think about what I might do differently in my work.

As I browse through the Annual Meeting’s program offerings, I see events throughout the day that can help me along in getting as fresh a start as possible. I’ve long been curious about ISABEL, and low and behold, EBSCO is presenting about it nearly first thing in the morning (a good motivator to get to Mass Medical Society at 8am!). As a University of Rhode Island graduate, I never had the chance to meet or learn from Jim Matarazzo of Simmons, but Cara Marcus has him lined up to present right after the business meeting. And I don’t know about you, but for me, assessment comes up in at least every other meeting (and I must admit, my knowledge on this topic is limited at best): did you notice that the annual meeting wraps up with an hour-long session on assessment?

I reckon that many of us have learned a lot about teaching on the job and often find ourselves so busy that taking time away to learn how to do what we do better next to impossible. But time away from my cubicle reflecting on how to incorporate some new strategies into my everyday activities is always time well spent. See you next week!

“By three methods we may learn wisdom: First, by reflection, which is noblest; second, by imitation, which is easiest; and third by experience, which is the bitterest.” -- Confucius
The 30th Birthday Annual Meeting for MAHSLIN – Top of the Class – has been rescheduled for Thursday, June 27, 2013. The meeting will be at the same time (8am-4pm), same place (Massachusetts Medical Society), and with a nearly identical schedule. We offer sincere apologies to our members and partners who are not able to attend on the new date, but are grateful that so many of presenters and attendees can. MAHSLIN Partners TDNet and WT Cox Information Services will not be able to have a representative at the meeting, but will have materials on one of our tables, so MAHSLIN members can find out about their resources and services.

We are pleased to announce a new Partner - Springer Science+Business Media, who will be demonstrating SpringerImages during the live product demo sessions. We’re also pleased to announce that STAT!Ref will be returning to partner with MAHSLIN again.

Dan Boutchie, one of our Partner Representatives from the New England Journal of Medicine, will be leading the Massachusetts Medical Society Library tours after lunch. It will also be a nice opportunity to hear about the beginnings of NEJM and view some of the historical journal issues.

The Massachusetts Health Council will be distributing copies of their new report Common Health for the Commonwealth: Massachusetts Report on Preventable Determinants of Health to all attendees of the MAHSLIN meeting.

Thank you to all our members and partners for the outpouring of support following the events of the Marathon and lockdown. The board looks forward to seeing you on June 27 to celebrate MAHSLIN’s 30th birthday with an inspirational day of teaching and learning. Click here to register.

Submitted by:
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Cath Moore is back! The former librarian at Carney Hospital (1990-1999) is the replacement for Jane Natches who left for a job at Daniel Webster College that is closer to her New Hampshire home.

Cath left Carney for a position at NewsEdge where she got in-depth exposure to several software platforms, taxonomies, and to the pharmaceutical industry’s influence on health care. Since then she has done stints as a substitute teacher and as the librarian at a county jail.

During the time she was not professionally involved in health care, she remained involved in advocacy from the patient’s side. She continued her assistance to Cambodian refugees in a variety of health situations that began when she was the director of the libraries at the Massachusetts Department of Public Health and the refugees were her neighbors in Revere. Her advocacy got expanded to Brazilians and Latinos thanks to her daughter. She also took over care of her father during his decline from dementia.

These experiences on the health care continuum - from the creation of public policy, through clinicians and the industries supporting them, to patients’ on the receiving end – have given her a greater understanding of the problems facing health care delivery.

So she’s back in MaHSLiN, and wondering how members are meeting the challenge of integrating disparate electronic resources, and how you are supporting JCAHO’s effort to increase hospital personnel’s knowledge of the effect of age and culture on health care. Please contact her at 508-941-7208 or catherinemoore@signature-healthcare.org.

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**“Surf the Waves, Plan your Future” at NAHSL 2013 in Falmouth, MA**

Mark your calendars for the North Atlantic Health Sciences Libraries annual meeting in October 2013.

Focusing on what health sciences librarians must do to successfully navigate the churning waters of their libraries, their institutions and the wider healthcare environment.

Sea Crest Beach Hotel
Falmouth MA
October 27-29, 2013

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**Donna Beales Contributes to Diagnostic Error Reduction Project**

Donna Beales, MLIS was recently invited to participate in a joint effort between physicians and librarians to strengthen resources in the area of diagnostic error. The project, a joint effort between the Society for the Improvement of Diagnoses in Medicine (SIDM) and the National Network of Libraries of Medicine (NN/LM), aimed to tap the power of the searching abilities of librarians in the formulation of resource lists for use in the study of errors in diagnosis. Donna’s contributions centered on two specific areas. She explored “affective errors,” or errors in judgment driven by emotional states of physicians, for example, either being overly optimistic due to a genuine liking for and identification with the patient, or antithetically dislike, which may result in failure to scrutinize decision-making closely. Additionally, she researched “human factors” that are contributors, such as fatigue and environmental issues like noise, cold, distraction, etc. It’s hoped that the collaboration of librarians and physicians will strengthen understanding of, and help to ameliorate, diagnostic errors, which result in untold human suffering, and due to their predominance in malpractice suits, drive up healthcare costs.

Submitted by:
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**Rob Lennox Promoted to Rittenhouse New York & New England Territory Manager**

Rittenhouse Book Distributors, Inc. is pleased to announce that Rob Lennox has been promoted to the New York & New England Territory Manager. Lennox is now actively managing both retail and institutional accounts within the territory. He will also continue to serve many of the retail medical accounts.

Lennox has been with Rittenhouse for 12 years, and most recently held the position of National Manager for Medical Bookstores and New England Regional Sales Representative. His promotion to New York & New England Territory Manager brings a significant expansion of his territory, along with an opportunity to work more closely with Rittenhouse’s library partners.

Submitted by:
Rittenhouse Book Distributors

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**Welcome Meredith Solomon to NER and MAHSLIN**

We are pleased to announce that Meredith Solomon will be joining the NER staff starting April 22, 2013 as our Education and Outreach Coordinator. Meredith has been working in libraries since 1991. She graduated with her MLS in August of 2006 from Emporia State University via their Distance Learning Program while living in Oregon. Before she started her master’s degree and during her schooling she worked as a paraprofessional Library Technical Assistant at Tuality Healthcare in Hillsboro, Oregon. After graduation Meredith was accepted into the 2006-2007 National Library of Medicine Associate Fellowship Program where she worked on a project indexing Old Medline Records and created a prototype which morphed into the Understanding Medical Words: A Tutorial from the National Library of Medicine. Following the fellowship program, Meredith took a position as Outreach Librarian for the University of Maryland, Baltimore, Health Sciences and Human Services Library, in which she focused on promoting Maryland Health GoLocal before it became defunct. In this position she also traveled throughout the state of Maryland training nurses, dieticians, public health works, mental health works and members of the general public about NLM and its products. After working in Maryland, Meredith returned to the hospital environment in 2011 accepting a position at Inova Fairfax Hospital in Fairfax, Virginia working with residents, physicians, nursing researchers, medical students and other hospital staff. Meredith has extensive knowledge of the inner workings of the National Library of Medicine, their products and services. Meredith brings to the region a proven record of outreach, education, and knowledge of the issues facing hospital libraries. **Meredith will be overseeing the regions disaster preparedness initiatives and coordinating Docline and membership services, as well as teaching PubMed, Medlineplus and other NLM databases.**

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Nathan Norris NAHSL Professional Development Award and Blog Post

I received a Professional Development Award from NAHSL to attend MLA 2013 in Boston. I did a blog post regarding the CE course that I took there: [http://nahsl.wordpress.com/2013/05/13/mla-annual-meeting-ce-recap/](http://nahsl.wordpress.com/2013/05/13/mla-annual-meeting-ce-recap/)

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**TechnoTool Corner**

**Snipping Tool**

The Snipping Tool is included in standard versions of Windows Vista and Windows 7. In my Windows 7 it is located at >My Computer>OSDisk (C:)>Windows>system32>Snipping Tool. I first found it by searching the computer and have since added the icon to my taskbar. You can create a full screen or window snip -- very handy for creating slide shows and presentations needing screen shots.

You can create rectangular snips from your screen – from small to large, like this:

![Snipping Tool](image)

Even more fun, you can create a free-form snip:

![Free-form snip](image)

The “copy” command is built into the tool, so all you have to do is paste it where you want it. SO much easier than using the old Print Screen, Paint, Save As, edit with Windows Picture Manager routine.

In addition to just pasting the picture into a document or slide show, it can be saved for future use right in the Snipping Tool menu as a .png, .gif, .jpg or .mht file using the usual Windows File>Save As command.

**Submitted by:**
Pam Hastings  
McLean Hospital
**New Members 2013**

A warm welcome to our new MAHSLIN members:

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<thead>
<tr>
<th>Pamela Agner</th>
<th>Karen Delorey</th>
<th>Richard Rosen</th>
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<tr>
<td>Elizabeth Andrews</td>
<td>Brain Duguay</td>
<td>Robert Schufreider</td>
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<td>Robert Boissy</td>
<td>Melanie Johnson</td>
<td>Mary Solomon</td>
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<td>Ronald Breggia</td>
<td>Sarah Lu</td>
<td>Meredith Solomon</td>
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<td>Wendy Brown</td>
<td>Catherine Moore</td>
<td>Katherine Taffel</td>
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<td>Catherine Carr</td>
<td>Myrna Morales</td>
<td>David Williams</td>
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<td>Ronna Davis</td>
<td>Anna Popp</td>
<td>Sarah Woolf</td>
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<td>Chelsea Delnero</td>
<td>Dana Reeves</td>
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It’s not too late to renew your membership for 2013! Visit our membership page for more information about MAHSLIN membership: [http://nahsl.libguides.com/mahslin/membership](http://nahsl.libguides.com/mahslin/membership)

**Submitted by:**
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