HSLIC Fall Business Meeting
October 19, 2012
Maine General Augusta

Present: Marj Anderson, Retired; Amy Averre, Husson University; Barbara Bartley, KVCC; Susan Bloomfield, SMMC; Janet Bolduc, CMMC; Meagan Carr, Franklin Memorial Hospital; Deb Clark, Stephens Memorial Hospital; Happy Copley, St. Mary’s; Janet Cowen, Maine Medical Center; Nancy Curtis, UMO; Cora Damon, MGMC; Shelly Davis, St. Joseph’s College; Beth Dyer, UNE; Chris Fleurial, VA Maine Healthcare System; Evelyn Greenlaw, USM-L/A College; Patty Kahn, Pen Bay Medical Center; Ruth Mare, Dorothea Dix Psychiatric Center; Megan McNichol, EMMC; Linda Menard, TAMC; Judi Moreno, CMCC; Mary Piorun, NN/LM NER; Christina Stuntz, Mid Coast Hospital; Barbara Swartzlander, UNE; Cynthia Young, EMMC; Stephanie Zurinski, CMLD.

Call to Order: (Deborah Clark):
- The business meeting was called to order by Deborah Clark at 9:32 A.M.

Chair’s Report: (Deborah Clark):
- Deb gave a retrospective look at her term as Chair
  - AHIP reimbursement
  - Mentoring list
  - Contributions to overdrive
  - Transitioning the HSLIC organization to a calendar year-so all members paid only an extra $50.00 in dues for an extra 6 months
  - Staff changes to many Maine medical libraries
  - The RML will no longer host New England state websites.
- Deb also gave a future look into what the next year holds for the organization
  - HSLIC will be hosting the opening reception at the NAHSL Conference in 2014
  - Continued consortium purchase for NEJM and StatRef
  - Maine General Medical Center Augusta and Waterville are combining
  - Continued work on the archives project
  - HSLIC will vote today on a web product to use for next year
  - Board positions for 2013 that still need to be filled: Automation, Membership, Archives, Education, Maine Library Commission Rep. and the CE committee Rep. for NAHSL

Secretary’s Report (Megan McNichol):
- Minutes from the 2012 spring meeting were accepted and approved with minor changes.

Treasurer’s Report (Evelyn Greenlaw):
- Background: 2011 through 2012 is a 20-month budget, from May 2011-Dec 2012, structured to transition from May to January as the start of our new fiscal year. Our revenues during this transition budget were dues ($150) plus a $50 assessment charge per member institution, and proceeds from sales of our cookbook. (Please consider buying cookbooks!) Our expenses continue to be close to our approved budget ($10,000), thanks in part to the Board’s reduction of meetings these past six months and in part to some Board members who did not apply for travel reimbursement at all.
- Currently: HSLIC had two certificates of deposit, each valued at approx. $5400. The 6-month CD was closed out in August 2012 and the 1-yr will be closed out before January 2013. We will then have a balance of approx. $16,000 in the checking account. This asset would be available for unexpected expenses, including the forthcoming HSLIC-hosted NAHSL conference in 2014.
- The HSLIC Board has submitted a new budget that closely reflects our next year’s projected revenue of $5300 ($5250 from institutional dues of $150, and $50 from cookbook sales). This proposed budget assumes no dues increase; some libraries will receive a credit on their dues invoice that represents a credit for overpayment of a group subscription processed through Maine Medical Center. This $765 is now in the checking account.
  - Checking account as of 10/16/12 = $10,091.38 (4 checks outstanding)
CD as of 9/30/12 = $5494.46
- Voted on proposed 2013 budget and it was passed

Resource Sharing (Cora Damon):
- NEJM consortia agreement has 17-19 members as of this meeting today.
- Stat Ref consortia agreement is still in affect and currently gives %10 off to HSLIC members.

Automation (Cynthia Young):
- New “potential” HSLIC website: URL: https://sites.google.com/site/mehslic/
- Website Demo
- Feedback/Thoughts/Questions?

Education (Shelly Davis):
- Spring 2012 Meeting: Date & Location: Friday, June 8 – Husson University
  - Education Program: Telling the Good News of Your Library, presented by Beth Edmonds and Linda Lord.

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Membership (Janet Blood):
- FY12 Unpaid members=0; FY12 Paid members=41

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<td>University of Southern Maine (Portland)</td>
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Scholarship (Ann Jordan & Douglas Macbeth):
- This fall the committee has approved two Scholarships. Both are using their scholarships to attend NAHSL 2012 in Vermont, we look forward to seeing their reports.
  - Christine Fleuriel, VA Maine $250.00
  - Lucinda White, EMMC $400.00
- The board approved an AHIP reimbursement for Kristen Murphy, Maine General Augusta for $120.00.
- It was decided at the September board meeting that future approval for AHIP Reimbursement will be handled by the Scholarship Committee (not the Board) with the committee checking with AHIP regarding eligibility. Deb Clark will change the reimbursement request form to include the contact information needed to check eligibility.

Publicity (Susan Bloomfield):
- The HSLIC Newsletters that have been prepared and posted to the website since the 2012 spring HSLIC meeting are as follows:
  - Volume 35 #5: Posted June, 2012
  - Volume 35 #6: Posted September, 2012
- Note: The deadline for Volume 35 #7 will be in January 2013. The exact date will be announced soon.
- Calendar: The online HSLIC Calendar has been updated.
- NAHSL 2014:
  - I have volunteered to be on the Site Planning Committee for NAHSL 2014 and will also serve as the Publicity and Signage Chair. I am looking for a Co-Chair à la NAHSL 2009. Please contact me as soon as possible if you are interested.

Archives (Shelly Davis):
- I reported at the spring meeting that we had started the scanning, but I put an end to it right after the meeting realizing that some big decisions needed to be made before the work should continue. (What to digitize, file formats, organization, policies, etc.)
- Shortly after the meeting, Deb put out an email on the HSLIC list asking for volunteers to serve on a taskforce to make decisions about the Archives. I seem to recall that no one volunteered. (Deb, please correct me if I'm wrong.)
- At the Executive Board meeting in September, the issue was raised again, and I offered to try to get a committee together to work on the Archives. If anyone is interested please get in touch with me ASAP. I am willing to oversee the scanning once we have a plan in place, but until then, all of the documents will remain in their boxes.

NAHSL Board (Christine Fleuriel):
- Chair-elect Janet Cowan: Rich Kaplan will be the president elect. Secretary will be Debra Berlanstein. Shirley Gronholm will be the chapter nominee to MLA Nominating committee and Dina McKelvy will be the chapter council representative. The alternate will be Marianne Burke.
- Treasurer: 91417.79 in checking; Expenses 46274.35. There was discussion regarding PayPal fees and how to cover. Some vendor fees are increased to cover them. Valori Banfi pointed out that most members pay by check. There was also a discussion about a donation to FNLM; this year NAHSL will donate $250, perhaps less in the future.
Cindy Stewart (2012 chair): There were 20 rooms left. The registration numbers were low at this time. Jane Blumenthal, MLA President, requested to have room and registration covered. There was discussion about this as cause MLA only pays so much, then out of pocket. Should we pay in future? It was determined there was no need for a vote. Need agenda. Executive board meets at 7:30AM CE separate from sponsorship.

Anne Fladger (2013 conference chair) Innovation is the theme. Anne asked about limits on speaker fees. A motion was made to increase registration to $225. The vote carried. There was some debate about whether to have the banquet at the hotel, or offsite. Low numbers for other choices for banquet.

Janet Cowen (conference chair 2014): similar to HSLIC presentation. The board evenly divided on 2 major sites. Dina is the programming chair.

Chapter council - Local Arrangements committee

Archives: Not much to report.

Education: CE courses for conference. An introduction to Mendeley was added for a total of 5 classes.

Government Relations: no committee from MLA.

Marketing: There was a brief discussion about a new banner.

Membership Valori: 196 total membership with 26 new members. 15 from ME Elect Comm: no grant application. A chair is still needed.

UMMS might subsidize LibGuides so each state would pay 200. There was a discussion regarding whether NAHSL might pay the total amount, then divvying as states participate. There was a motion to have NAHSL pay for LibGuides, offer to be used at no cost. Each state designates one person to maintain site. Passed.

Alison Clapp (Prof Development: There were 9 awardees for NAHSL. No more than early bird MLA reg.

Over on quarterly awards.

Credentialing: Nothing to report

NNLM/NER Michelle: outreach coordinator position open (since filled). Public health information access point, patient outreach. New awards will be smaller: member program, ex. developing training program; community preparedness, health information research, technology. Healthy Maine in Acadia. COIs busier. Maureen Dunn health technology. Deb Clark healthy community. Pat Gorman health care community. Look on Web site for more info.

Annual report 1 week prior to actual meeting. Send to Cindy Stewart

ARIHSL - check rep online

CAHSL Honjie Various classes: Tips and techniques teaching adult learners, and Polish your Elevator Speech. Also on 28 Sept. what apps docs using. There is a proposal to increase dues. They are looking into R2 consortia pricing.

HSL NH/VT Maureen Dunn

MAHSLIN Jane Ichord new rep.

Sally Gore first board meeting couple weeks. They will be reinstituting inviting consortia chiefs to report.

Invite Kathy to annual meeting.

NAHSL 2014 Conference (Janet Cowan):

A small group of us (Ann Jordan, Cora Damon, Cindy White, Susan Bloomfield, Dina McKelvy, Patty Kahn and I) have visited four potential sites for NAHSL 2014. There were two “rural” sites, and two “urban” sites. All have their pros and cons. We’ve compiled a list of the pros and cons, and met by phone on Friday, October 12 to identify our top choice. Until the site is confirmed and finalized, the location isn’t being announced. Tentative dates are October 18-21 or October 25-28, 2014. I’ve been working with Donna Wiki strand (NAHSL Conference Planner, from Conference Hotels Unlimited) on the details for each of the sites we visited, and will continue to work with her through the conference planning.

To date, the Conference Planning Committee is as follows:

Conference Chair Janet Cowen
AV/Website Cindy White, Megan McNichol, Barb Bartley
Continuing Education NAHSL CE Coordinator (TBD)
Evaluations Shelly Davis
As you can see, there are slots remaining to be filled on the CPC. In addition, there will be many opportunities for HSLIC members to contribute to NAHSL 2014 in Maine. If you’re interested in working with the CPC or in any capacity now or in the future, please contact me.

Maine Library Commission:
- No report

HLAG Update (Janet Cowen):
- June 30, 2012
  An outside consulting group conducted a telephone focus group (with no NNLM/NER staff present) to discuss the directions NNLM/NER have been going in terms of the Hospital Libraries Advisory Group (HLAG). Results of the focus group are not yet available.
- July 31, 2012
  The HLAG participated in a telephone meeting to discuss several issues pertaining to hospital libraries as well as to receive updates from individual KM (Knowledge Management) pilot projects taking place in the region.
  - For issues, HLAG members provided comments on the feasibility of regional consortia purchasing as well as on the limited role the NER could play. The group also discussed suggestions on developing a future program to showcase KM pilot projects.
  - As for project updates, the group heard from Anne Fladger, regarded the currently funded project for the Rehabilitation Services Department at Brigham & Women’s Hospital. Anne is working on a project to digitize the “standards of care” for the Rehab Services Department.
  - Gary Strubel from Southwestern Vermont Medical Center in Bennington filled us in on a current project to completely transform the library function into a knowledge services center. Gary will continue to look out for additional opportunities to help the library through its transition to a knowledge services center.
  - Dina McKelvy from Maine Medical Center in Portland, ME, filled us in on a current project to create a repository of academic, research-oriented materials for the Sports Medicine Department. Dina will do a lightning presentation at NAHSL’12 later this October, and is preparing to work on a poster to be presented at MLA’13 next May.
- March 21, 2013: There will be a face-to-face meeting of the HLAG at the NN/LM offices.

Maine InfoNet (Janet Bolduc):
Next Generation Systems for Maine: Update on Exploratory Needs Document Strategy
- James and Clem Guthro met with Innovative Interfaces Inc. representatives about the new Sierra product that is being pushed as a future replacement for Millennium. They found that Sierra product in its current form would not meet the needs of the many systems now in use (Ursus, Minerva, Solar, CBB, etc.) but III has just hired a new CEO and there are plans in development for a multi-layer product called Sierra MT which sounds more promising
- The subcommittee met last month to discuss what would be needed for a new state-wide system.
  - Priorities:
    - Resource sharing component (currently MaineCat)
Flexible discovery system - each member library would have the ability to choose their own system (Summon, Primo, etc.)

Scalable price range – needs to be affordable for small and large libraries

- Innovative Interfaces Inc. representatives seem much more willing to work with Maine than previously, probably because the company already lost a very big account when a large state system moved from III to Evergreen.
- Consensus that if Maine becomes a beta for a new system from III, the risk of being a beta site should be offset by pricing compensation.

Next steps are to meet with the main library groups (Ursus, CBB, Minerva, etc.) to get reactions and then set up a budgetary framework to give to III.

Maine InfoNet Website Update and Review

- Rainstorm has begun the design work of the new site (which will be replacing the current http://www.maine.gov/infonet/ site) on the homepage and second-level pages.
- Major work still needs to be done on the sub-site structures (e.g. Minerva, URSUS, SOLAR)
- Venice Bayrd has been designated as the primary contact between Maine InfoNet and Rainstorm.

Update on Adding New SOLAR Members

- Round 1 - Ellsworth and Lubec (BIBLIONIX)
  - Training session to be held October 25th at Ellsworth PL for both libraries
  - Final record loads will be completed week of Oct. 15 to ensure live data and actual requests for training
- Round 2 - Northeast Harbor and Freeport (Koha)
  - Both libraries contacted and profiling materials (locations/item-types/exclusions) and sample data requested
  - Northeast Harbor director has SOLAR experience
  - Freeport has attended earlier introductory training (at Wells Reserve)
  - Training to be scheduled early November (with live data in place)

- Wells Reserve Library record load was completed in July and their items are now available for requesting in MaineCat.
- Existing member Governor Baxter School Library’s records have been reloaded and the library is now active again in MaineCat after a hiatus of about 2 ½ years.
- James will be meeting with the Minerva board to discuss the possibility of adding libraries to Minerva.

IMLS Grant Update

- Project manager Valerie Glenn resigned on August 10th but Matthew Revitt has already been hired to replace her. The IMLS Grant is funding the Maine Shared Collections Strategy of which Maine InfoNet is one partner. The other partners are the 8 largest libraries in the state of Maine: University of Maine, University of Southern Maine, Bates College, Bowdoin College, Colby College, Bangor Public Library, Maine State Library, and Portland Public Library. The grant proposal calls for the partner libraries to create a state-wide strategy for collaboratively managing library book collections into the future. See http://www.maineinfonet.net/mscs/ for more information about the project.

Summit Meetings:

- The Director’s Summit will be held on November 16th, 2012 at Colby College. John Szabo, the new director of the Los Angeles County Library System, will be the keynote speaker. A panel discussion will take place in the afternoon with a focus on architecture and using “library spaces for all”. All library directors are encouraged to attend.
- The Access and Circulation Summit will take place on December 7th, 2012 at Colby College.
- A Collection Development Summit will take place on May 24th, 2013 at UMaine Orono with a focus on eBooks.
- The Maine Academic Libraries Day will take place on June 14th, 2013 at Colby College

Maine Policy Review Issue on Libraries

- The Margaret Chase Smith Policy Center is dedicated to improving and promoting the quality of public dialogue about state, regional and national policy issues through applied policy research and projects that
seek innovative solutions to practical problems. Their publication, the Maine Policy Review which provides timely, independent analysis of public policy issues affecting Maine and/or the region, will be doing a special issue on libraries. They would like to have representation from each type of library for this issue.

- Assignments have been given to the September 26th planning meeting attendants. Another meeting will be called shortly. Please contact Ann Acheson, Ph.D., Research Associate Editor, (207) 581-1567 Ann_Acheson@umit.maine.edu if interested in participating.

Area Reports:
Region 1 (Carolyn Hughes):
- No report

Region 2 (Judi Moreno):
- Janet Bolduc, Central Maine Medical Center
  It is with regret I announce the retirement of Katherine Brunjes, Director of Library Services at the Central Maine Medical Center Gerrish-True Health Sciences Library effective October 12, 2012 so that she may devote more time to her healthcare. Kathy joined the Central Maine Medical Family in 1999. She has demonstrated a commitment to education and scholarship working with students, residents, providers, nursing, staff and the community to create a learning environment. Kathy was instrumental in instituting the Maine Humanities Council Literature and Medicine: Humanities at the Heart of Health Care program at CMMC. Her active participation in the regional nursing Research Committee fostered support of evidence-based clinical practice. She also has served on several hospital-wide process improvement workgroups. Kathy was recognized nationally and in the state of Maine for her knowledge and leadership skill. She received the Eleanor Cairns Distinguished Medical Librarian Award in 2005. She twice served as Chair of the Health Sciences Libraries Consortium in Maine along with various other positions on the executive board. She also served as Chair of the North Atlantic Health Sciences Libraries Board and on the Central Maine Library District committee as a Special Library Representative. In January, 2011 Governor John Baldacci appointed Kathy as a Commissioner to the Maine State Library/State of Maine Library Commission. In June 2011, she was credentialed at the Senior Member Level by the Academy of Health Information Professionals. As many of you also know, Kathy is an equestrian champion. She has participated nationally and represented the United States internationally in endurance riding events. Kathy was recently selected to serve on a committee of the United States Equestrian Federation, a national governing body for equestrian sports. Kathy will be tremendously missed at CMMC and in the Library community!
- Deb Clark, Stephens Memorial Hospital
  Library Services here are chugging along as usual but in our consumer health library, we are starting to partner more with the practices (working to become Patient-centered Medical Homes) to develop health education classes targeted to a specific set of their patients based on the practices=92 needs assessments. I have also just received permission to document in a patient=92s record any health information/education I do with him/her. This also helps the practices with some of their quality indicators as well as meaningful use.
- Happy Copley, St. Mary’s Regional Medical Center
  Our Education Department (of which the Library is part) has hired a new Education Specialist, Jacquie Caron. She will handle the processing of paperwork and assignments for the 800+ students that St. Mary’s welcomes for clinical rotations every year. In the Library, we are moving toward more online resources and a slimmer budget (like everyone else). There is no word on replacing the 20-hour Library Assistant I lost in June.
- Cora Damon, Maine General Medical Center
  Maine General Medical Center continues to work on the completion of its new Regional Hospital. The Waterville and Augusta Libraries will physically merging. The anticipated move is Nov/Dec 2013. In the meantime the library collection is being reviewed for duplicate holdings and older journals that can be eliminated or put into storage. We will have about a third less shelving space than we currently have. At the time of the move, docline codes, serhold, will be consolidated into one library code. We will also consolidate our electronic card cataloging records Cora expects to be quite busy over the next 12
months. Kristen Murphy, the associate Medical Librarian, has left her position at the Medical Center to pursue a library position in an elementary school system. The position vacated by her departure is being redeveloped into a full time Medical Education Coordinator position with some limited library duties as assigned. Cora’s position will be refocused to the library with minor Medical Education assisting as assigned. Until a new person is found Cora will be covering both libraries. Doclines will be picked up daily from both library codes.

- Evelyn Greenlaw, USM LA
  Beginning Thurs Oct 18, the *USM LAC Commons* (library + computer lab) will be hosting a series of weekly 30-minute workshops to include Financial Aid, Using Primary Sources, Google Apps and Cloud Storage, RefWorks, and other timely topics. All departments within the College have agreed to participate this fall, and to develop a schedule for the spring semester.
  We’ll be looking at ways to put these online; UMFK library uses ViewBuildIt, Portland campus is using Adobe Connect, so we have some options to examine.

- Judi Moreno, CMCC
  Enrollment is up this semester at the Community Colleges and Central Maine is certainly feeling this. We look forward to a new evening reference position being filled soon which will help with a great many things.

Region 3 (Linda Menard):

- Nancy Fletcher, UMPI
  We have started to digitalize our obituaries. Hopefully in the near future they will be there for everyone to access (not sure when – still in the infancy stages)....We clip the BDN, Star Herald, St. John Valley Times, Houlton Pioneer Times, Fort Fairfield Journal and the Aroostook Republican.
  We have quite a database at the moment (been clipping for over 15 years)....but they were not available on-line to patrons....Available only in paper form in our Special Collection Room....We have a lot of folks in the area and from afar come in to look up a loved one. So as you can see – not much happening and no pictures......darn!!!!

- Sofia, UMFK
  I feel like we have done a lot, but as usual, when trying to think of something to send, I don’t think of a lot. Here are a few items: Blake Library at UMFK has reopened a room to allow for six individual quiet study areas. We have expanded the library Chat service to include nights and Sundays during staff hours.
  New parking rules have been put into place. All staff, faculty, and students must have a parking permit and park within designated spaces. Visitors must stop in to get a parking pass. Regular community visitors (who come most every day) will get a permanent parking pass for visitor lots.

- Patty, Pen Bay Medical Center
  We’re doing a trial of VisualDX, a database of medical images for differential diagnosis that works within Up-to-date and also as a stand-alone. Other than that, things continue pretty much as usual. I reported that the PBMC library will lose half its space, so in preparation for that supposedly imminent event, I canceled all print journals, did a super-heavy weeding of the book collection, sent my entire consumer health collection over to our Picker Center, and added a couple of major online resources. But meanwhile there’s been an indefinite moratorium on construction here, so the plan is on hold with no end in sight.
  Frustrating to say the least. Finally, some definite news about the PBMC library! I’m moving it back into the hospital- sometime during the next month - to a piece of prime real estate near the front entrance with windows along the main corridor. Right now the shelves are empty and disassembled, books are boxed, and chaos reigns supreme. I’m still working out of my office in relative normalcy. We’ve had a good summer and lots of fun with grandchildren. Aidan, the oldest, is starting high school; Eli’s going into 5th grade, Oliver is starting kindergarten, and Maddie, 3, is starting preschool. And at the end of September we’re going to Connecticut for my 50th high school reunion - I can’t believe I’m doing this, but getting in touch with a few old friends on Facebook has made it seem like a good idea.

- Linda Menard, the Aroostook Medical Center
  Very busy at TAMC, I am finally a full time employee as of Thursday, 6 Sept 12. Yea! Just like Patty we too are trying out the Visual DX product until the end of September. One of our new goals is to try and develop new/more collaborations with other area libraries. So far we have had meetings with Nancy at
UMPI and with Gail at NMCC. We are planning a trip to UMFK in October and continue to work with Sonya at the Public library. I’m thinking that this maybe my last submission as the AREA 3 rep. So…I would really like to thank everyone for helping me out along the way and a special thanks to Susan who did a great job at keeping us on a timeline.

- Nancy Curtis, University of Maine
  Susan Buzzell, ILL/Material Delivery Librarian, has resigned and her last day at Fogler Library will be October 1. Greg Curtis (not a relative) will oversee the Interlibrary Loan Department until we can hire a replacement.

New Business:
- New HSLIC website demo/discussion Cynthia Young presented Google and LibGuides as two possible options to replace the current HSLIC website. The membership voted to use LibGuides free for the next year through NAHSL.

- Election of 2013 board officers: The slate for board officers were accepted and approved.
  - Chair- Shelly Davis [St. Jos. Coll.]
  - Vice Chair- Deb Clark [Stephens Mem. Hosp.]
  - Treasurer- Nancy Davis [UMO]
  - Secretary- Megan McNichol [EMMC]
  - Region 1 Rep- Elizabeth Dyer [UNE]
  - Region 2 Rep- Judi Moreno [CMCC]
  - Region 3 Rep- Ruth Mare [Dorothea Dix Psych. Ctr.]

Maine State Library (Stephanie Zurinski):
- Maine State Library now has a check off button on the Maine Income tax form
- Friends of the Library
- Five year plan approved for the Maine State Library
- Digital Literacy in the public libraries will be starting this March
- New Library cards for the State Library
- Snap Shop Day for the State was a success. Thank you all for participating.

RML (Mary Piorun, Interim Associate Director):
- Javier Crespo left the RLM in August and Mary Piorun is the new Interim Director
- The Outreach Coordinator position has been filled by Stephanie Friree
- Health Information Outreach Funding/ Request for Proposals are due December 7, 2012
- NN/LM New England Region Outreach Subcontracts-$25,000 is available to fund one or more projects. Proposals are due December 7, 2012.
- Express Outreach Awards
- Outreach Subcontracts
- Webinars for COI are once a month

Adjournment
- The business meeting was adjourned by Deborah Clark at 11:19 A.M.

Submitted by: Megan McNichol, EMMC
A group picture was taken and a card circulated for Kathy Brunjees. A donation from HSLIC members will be made to the Endurance Organization.
After a buffet-style luncheon, the first education session began at 12:30 PM: Finding evidence-based medicine resources and best practices Barbara Swartzlander, Director of Reference Services, UNE Beth Dyer, Reference and Instruction Librarian, UNE.
Two additional educational sessions began at 1:45PM: SERHOLD: Led by Cora Damon, Maine General Medical Center and “What’s on your mind”? An open discussion of current opportunities and challenges in our libraries and institutions: Facilitated by Shelly Davis, Saint Joseph’s College and Deb Clark, Stephens Memorial Hospital.