Sept. 10, 2009

NAHSL Exec. Board Mtg
Univ. Mass. Medical School
222 Maple Ave.
Shrewsbury, MA

IN ATTENDENCE:
Bette Bissonnette, Marianne Burke, Alison Clapp, Margo Coletti, Javier Crespo, Jim Craig, Andy Dzaugis, Sally Gore, Shirley Gronholm, Linda Kaczmarczyk, Len Levin, Dina McEvly, Marilyn Pitman, Mary Ann Slocomb, Hongie Wang
Phone: Janet Cowen, Megan McNichol

Meeting called to order 10:05AM.
Introductions of Board members followed

Announcements:
Bette Bissonnette regretfully announced her resignation as secretary. She has accepted a position outside the medical library field and can no longer devote the time necessary to fulfill the secretary’s position. The Board presented her with a beautiful arrangement of mums.

Minutes, June 12, 2009 meeting were approved unanimously

2009 Conference Report
181 room nights booked so far. We are at 60% now of the ‘booked room’ requirement but the hotel will not hold us to its minimum room requirement. NAHSL open forum will be 4pm Sunday. Joan Yanicke graciously donated her AHIP forum time slot for the NAHSL meeting. Dina asked for AV equipment loans for use at the conference which will lower AV cost. For addition details see attached report.

Open Forum at NAHSL Conference:
Forum will include discussion of the name change before voting on it at the business meeting. This will provide an opportunity for discussion since time is limited at the business mtg. Alison suggested a PP slide with the background info and the pros and cons of name change to be shown. There should be a way for people to email questions and issues before the forum. Janet Cowan will lead the name change discussion. Marilyn Pitman will not be at the conference to present the name change by-laws revision at the Business Meeting. She will ask Mark Gentry to be the parliamentarian of the mtg. Also for discussion: requirements for Docline full membership, which Margo will conduct, and Conference Force Task Force proposed changes which Janene Batten or Len Levin will lead. Forum should also include 15 minutes for general questions since it is an ‘open’ forum.
There will either be audio recording or a person taking notes. Ground rules will be set at beginning, ie time limit, civility, etc.

**Voting on Name Change**
People who are not going to the meeting are asking for electronic voting on name change. However, the By-Laws state we do not do electronic voting so this is not possible at this time. The vote will be by paper ballot at meeting.

**Committee Vacancies**
Andy will ask for volunteers. Committee Chairs are for 2 years and can be reappointed for another 2 yr term with exception of Education Committee and Archives Committees which are 3 years. Currently vacant are: Membership, Prof. Dev., Chapter Council (elected – position vacant May, 2010) even though Janet would like to be reappointed). Secretary position will have to have nominations and election at the Annual Meeting. Will have to appoint temporary secretary for annual meeting/exec board mtg . Andy will ask Lynn Sette of Yale to be temporary secretary after the meeting. If that doesn’t work, he will ask for a volunteer.

**New Business:**
Javier reported on the July 24, 2009 NER Regional Advisory Council and Associations Planning Meeting. See the attached report for the committee recommendations and suggested actions.

**Old Business:**
NLM Letter Task Force Committee formation will not be done in time for annual meeting because of time constraints. Andy suggested task force issue be handled after the open forum discussion.

**Officer & Committee Reports**

**Chair:** No report
**Secretary:** no report
**Treasurer:** see attached report.

**Past-Chair/Nomination:** Javier has accepted nomination for MLA Nomination Committee. There are 2 people nominated for Chair-Elect for 2011. Marianne will check on whether secretary can be appointed or has to be elected.
Nominations for Achievement award were presented to the Board. The Board made its choice. It will be announced at the Annual Meeting. The Board agreed to present an award to Jay Daly posthumously. Mary Anne Slocomb nominated Janet Cowan and Chapter Council Rep and Len Levin as alternate.
Motion approved. Names will be presented on the annual meeting ballot.
The Board also voted to accept the slate of nominees presented by the committee, ie Javier, Janet & Len
Chapter Council
Janet asked for info on anyone who has promoted librarianship as a profession to email her the details so she can report to MLA

ByLaws
See attached report

Credentialing: no report
Benchmarking: report attached. Board recommended to keep the Benchmarking Liaison Board position until MLA makes a final decision re the Benchmarking procedures.

Committee Reports
Education – see report. Ed Comm is looking for idea and feedback on ideas for relevant presentations
Electronic Communications-see report
Conference 2010 – report attached – Answers to questions on report – PayPay – No, Angel Fund – Board has concerns about how it would work,
Govt Relations – see report
Marketing – see report
Membership – See report
Professional Development- see report
Archives-no report

State Reports
All reports attached

Meeting adjourned 2:30pm

Next Executive Bd meeting is Monday Oct 7:30am at the Annual Conference
1. **Letters to the NN/LM**: Following a decision at the June meeting of the NAHSL Executive Board, Margo Coletti composed a letter to the NN/LM requesting more stringent requirements for full membership in the NN/LM. She presented the draft letter to the Board on the discussion list. Following a lively debate, the letter was tabled. In its place, a motion was passed to: “establish a task force to investigate the impact of the recommended network eligibility requirements (the 3 points made by Margo: MLS requirement, 20 hr/wk and willingness to lend). This task force should include NAHSL members from each state - both urban and rural - both small and large. This task force can work quickly and make its report to the board by the September board meeting.” The Executive Board chair subsequently decided that there was not enough time to convene and make a report. Instead this issue will be discussed at the Open Forum at NAHSL 09 meeting in October. In the meantime, a similar letter was sent from the Boston Biomedical Library Consortium in June. This issue was also discussed on the MLA’s Hospital Library Section discussion list, HLS-List. Several HLS members have asked for a copy of the BBLC letter.

2. **Hospital Library Advocacy**: Other advocacy issues and tools have been discussed on HLS-List and by the NN/LM-NER’s RAC Hospital Library Subcommittee. Margo Coletti serves on the Hospital Library Subcommittee and is involved in different advocacy initiatives. One initiative is an article on the modern hospital library which is being written by Subcommittee members for publication in hospital administration literature.

3. **National Legislation**:
   a. The 2010 Appropriations Bill which was passed in July included increases of $941.764 million (3%) for NIH and $11.8 million for NLM.
   b. Health Care Reform continues to be hotly debated nationwide. To learn more about the different bills that are being proposed, refer to this side-by-side comparison of the major healthcare proposals from both the House and the Senate at: [http://www.kff.org/healthreform/upload/healthreform_tri_full.pdf](http://www.kff.org/healthreform/upload/healthreform_tri_full.pdf). For a simpler explanation of the debate, refer to Dan Roam’s “Napkin Talk” on health care reform ([http://www.slideshare.net/danroam/healthcare-napkins-all](http://www.slideshare.net/danroam/healthcare-napkins-all))

Respectfully Submitted,

Margo Coletti, AMLS, AHIP

Chair, Government Relations Committee
September 10, 2009

Marketing Committee Report

The Connecticut Library Association has requested that CAHSL put together a program for their annual meeting that is held in the spring each year. I have presented this idea to the CAHSL executive board and Kate C has volunteered to present. We will be working on the presentation that will deal with being a medical librarian. As part of this program I will be promoting not only CAHSL, but NAHSL and MLA as well.

As chair of the marketing committee for NAHSL I would like to connect each state’s medical librarians with their public/academic librarians organizations and offer to present a program at their meetings. The marketing committee would like to facilitate these programs and perhaps have a small introduction at each meeting to explain medical librarianship.

Below is the list of the local library organizations in each state:
Vermont Library Association President John K. Payne
Saint Michael’s College
Maine Library Association President Molly Larson, President
New Hampshire Library Association President Steven Butzel Portsmouth Public Library
Connecticut Library Association President Randi Ashton-Pritting
University of Hartford Libraries
Rhode Island Library Association President Laura Marlane
Central Falls Free Public Library

The committee will obviously need assistance with arranging these programs and I hope I can count on everyone here.

The committee is also working with the new Innovations program.

I would like to propose that the marketing committee become more involved with the planning/marketing committee for the annual meeting.

Respectfully submitted

Mary Ellen Bowen
Marketing Committee Chair

Anne Marie Kaminsky
Marketing Committee
Conference Planning Committee: Everyone continues to do fantastic work! We are finalizing the script.

**Hotel:** We have booked 181 room nights which is 57% of our total. Our minimum guarantee is 80% or 256 room nights. Donna Wikstrand and I have discussed our minimums and concerns about attendance due to the economy with the Samoset. At this time, they do not anticipate holding us to our attrition. However it looks like we are on track to meet our minimums. The free night at the Samoset promotion seems to be successful. Our cut off date is 9/24 after which rooms will be made available to other guests. I am working on 2 meeting rooms for Saturday for the RAC committees.

**Program:** Our program is full and is attracting registrants - all break out sessions have attendants! The poster session is also full. The AHIP open forum on Sunday afternoon will be replaced by the NAHSL open forum. We have arranged for the Docline/PubMed update course to be Monday afternoon. Monday lunch will include a ‘One Book One Conference’ opportunity to discuss Stone Soup (the folktale). It will also be the time reserved for new attendees and students to visit with Connie Schardt.

**Hospitality:** Dinner for conference dignitaries is set for Saturday night in Camden at the Waterfront restaurant. Let me know if you plan to attend.

**AV/Technology:** We are soliciting AV items, and have a few so far. Let me know if you can loan us your laptops, projectors or other equipment. We are developing a powerpoint to show during ramp up times for the key note speakers which will thank sponsors and include other PSAs. If the board would like any items/news to appear on the powerpoint, please let me know as soon as possible.

**Exhibits:** We have 14 paid vendors + 1 unpaid application. We have received payment of $7415 so far. We offered vendors an opportunity (at an additional fee) to reserve a room during Monday afternoon for product demonstrations, and we have one vendor taking advantage of this.

**Sponsorship:** We have abandoned the idea of offering ad space in the program for sponsors (too complicated). HSLIC libraries are being asked to pool money to donate as a group. In August, Janet sent 95 letter and 14 email requests along with reminder emails in September. We have received checks totaling $13,600 to date.

**Scholarship:** We have a list and photographs of items submitted for the scholarship table on the website. We continue to solicit items – please be generous!

**Publicity:** We have a promotion running for a free night at the Samoset (for the conference visit, or another time) to encourage earlier registration. Deadline to enter the raffle is September 14th.
**Registration:** Another batch of checks sent to Linda K 9/10. 51 registrants – 42 paid (others are speakers, etc). This compares with other years (registration numbers by about the end of August): 2006-105; 2007- 52; 2008- 47. We have had multiple donations of printing and supplies so the savings on registration processing materials and printing is about $1400. Patty is doing a great job processing registrations and sending out reports.

**Website:** The website has a new scrolling marquee – isn’t it great! We are discussing a blogging/tweeting component to the conference with Sally Gore. This will be promoted on the website.

**Finances:** Marj is maintaining a spreadsheet to track expenses and prepare the budget. More details at the meeting.

**Evaluation:** We plan to use Survey Monkey again for our survey, and include a form in the registration packet for taking notes, explaining that the evaluations will be coming by email.
The Nominating Committee Report

We have received 3 nominations for the NAHSL Achievement award as well as a nomination for a posthumous achievement award to Jay Daly. We are asking for Board consultation on these.

The Committee would like to nominate Javier Crespo to be NAHSL’s Nominee to the MLA nominating Committee. Javier’s acceptance of the nomination is pending.
We have already presented the candidates for Conference-chair Chair elect: Kathy Stemmer Frumento and Charles Greenberg.
We would like formal approval of the Board for this slate.
We will need to prepare biographical information and flyers and ballot to be sent out to the membership by email and to be included in the conference packet.
Respectfully submitted,
Marianne
Health Sciences Libraries of New Hampshire/Vermont

Report to the NAHSL Executive Board
September 11, 2009

Fall Meeting:

The next meeting of HSL-NH/VT will be held on October 15th at the Fireside Inn in Lebanon, NH. The agenda includes the directors of the public library systems for both states: Marty Reid, Vermont Department of Libraries and Michael York, New Hampshire State Librarian. Following their individual presentations, the attendees will break into groups by state to meet and share ideas. Lauri Fennell will present an update on NNLM/NER activities, and the remainder of the afternoon will provide topic roundtables, opportunities for discussing a variety of issues including patient education committees, selecting core titles, switching from print to e-journals, and more.

News from the Field:

Stacy Wein of Copley Hospital in Morrisville sends news that she is hosting Michelle Eberle to present a Consumer Health Update (see attached agenda). She has invited the Lamoille County Public Librarians to a tour of her library, and has opened the presentation to hospital nursing staff. Stacy hopes the program will build communication and networking among the librarians in the County and increase awareness and use of her own library, while providing current appropriate health information to her community.

Stacy will also be sponsoring a Vermont Humanities project, Humanities at the Heart of Health Care: Literature and Medicine, open to hospital staff and other healthcare workers in the community. More information about this project may be found at: http://www.vermonthumanities.org/index_files/litmed.htm The program is currently active in 8 hospitals in Vermont and in 25 states nationwide.

Rutland Regional Medical Center: Claire LaForce has been awarded AHIP certification. She also attended a regional public library meeting, introduced herself to many area public librarians from small towns around Rutland.

Marianne Burke and Alan Lampson from Vermont, and Anne Connor from NH participated in the NER - RAC sponsored planning meeting that included the NER staff, New England HSL Association leaders and Resource Library Directors and took place on July 24th.

Submitted by: Claire LaForce, Rutland Regional Medical Medical Center
National Library of Medicine Consumer Health Resource Update
Co-Presented by

Stacy Wein, Librarian
Copley Hospital Health Sciences Library
and
Michelle Eberle,
Consumer Health Information Coordinator,
National Network of Libraries of Medicine

Learn how you can partner with your local hospital librarian.

Stay up to date with the latest changes to NLM consumer health resources! The program will begin with a tour of the Copley Hospital Health Sciences Library by Stacy Wein.

This program will take you on a guided tour of what’s new with National Library of Medicine online resources for the public. Come learn the basics and latest improvements to these resources:

- MedlinePlus
- NIHSeniorHealth
- ToxMystery
- ToxTown
- TOXMAP
- Dietary Supplements Labels Database
- Drug Information Portal
- NLM Online Exhibits (Harry Potter, Against the Odds)

**Date:** Friday, September 11, 2009 at 10:00 AM – 12 PM
10:00 10:30 Refreshments & Tour of Library
10:30-12:00 NLM Consumer Health Resource Up Date Presentation

**Michelle Eberle**
Consumer Health Information Coordinator
National Network of Libraries of Medicine - New England
University of Massachusetts Medical School
222 Maple Avenue - Shrewsbury - MA - 01545
508-856-2435 / 800-338-7657
michelle.eberle@umassmed.edu

**Stacy Wein**
Librarian
Health Sciences Library
Copley Hospital
528 Washington Highway
Morrisville, VT 05661
802-888-8347
swein@chsi.org
NAHSL Membership Report
March 2009

As of September 2009 there are 194 NAHSL Members.

This is the breakdown for membership:

Connecticut     37
Massachusetts   79
Maine           28
New Hampshire   13
Rhode Island    19
Vermont         15
New York        1
Louisiana       1
Pennsylvania    1

Total           194

There are a couple of Board Members who have not joined for 2009. (I have to admit I was one of them.) Check the Website and see if you are a member!

http://www.nahsl.org/namememb.cfm?List=Members It is possible your organization did not sent the check in, a PayPal transaction may not have been recorded, or you could have forgotten.
Awards for NAHSL 2009

The PD Committee has received 12 applications coming from five states, and all of them were granted awards for a total of $3100 out of $3500 that has been budgeted for NAHSL 2009. All grants go to NAHSL registrants, except for one that is for a non-NAHSL course. Three more people first applied to the award, but later withdrew their applications, so they were all removed from the process, and not counted as part of the 12. These award recreants are:

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<th>Amount</th>
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<tr>
<td>Banfi Valori</td>
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<td>Bianchi Nancy</td>
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<td>Bloomfield Susan</td>
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<td>Clark Deborah</td>
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<td>Steinberg Marilyn</td>
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<td>Vanderpyl Jeanie</td>
<td>$215</td>
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<tr>
<td>Young Cynthia</td>
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Respectively,

Hongjie Wang
NAHSL Website

No major changes to the website occurred during the past months, though regular maintenance and editing takes place on an ongoing basis as needed.

NAHSL Blog

The NAHSL blog continues to be a venue for posting announcements, updates, interesting links and other relevant information for members and the general public. The site draws modest traffic and always shows a sharp increase on days of new posts, likely indicating individuals are following it via a news aggregator service.

The Chair of the Electronic Communications Committee offered the idea to the Annual Meeting Committee that we invite members to be “guest bloggers” during the upcoming meeting. Additionally, it was suggested that a Twitter hash mark be established during the Meeting to allow interested members to “tweet” about the conference. Details are being discussed. Stay tuned.

All Executive Board members are reminded – and encouraged – to post their announcements to the blog to help move the membership towards using this communication tool. Holding forums and commenting on posts is also something that will hopefully, in time, become more prevalent, thus freeing up the listserv of such traffic.

Anyone seeking help in using the blog can contact Sally.

NAHSL Innovations

In coordination with the Education and Marketing Committees, new NAHSL Innovations have been announced via both the blog and the website.

Respectfully submitted,
Sally Gore
Chair, Electronic Communications Committee
NAHSL EXECUTIVE BOARD
Bylaws Committee Report
March 13, 2009

Work continues with the reformatting of and minor changes to the Policies and Procedures document. Additional pages have been drafted and will be passed out at the Board meeting to the respective officers/representatives for feedback.

Respectfully submitted,
Marilyn Pitman
Chair, Bylaws Committee

Committee Members:
Deborah Clark
Mark Gentry
Lynda Grayson
EDUCATION COMMITTEE REPORT
NAHSL EXECUTIVE BOARD
September 11, 2009

2009 ANNUAL MEETING CE UPDATE

The course originally titled: Clinical Topic Reviews: Pharmacology has been renamed. The new title is Poison Center Cases and Information Technology – Necessity for Rapid Information, Computer Databases, Texts and Librarian Partners. It will be taught by Karen Simone, Director of the Northern New England Poison Center.

The course scheduled for Tuesday, Information Glut: Tools for Helping Our Users Keep Up and Better Organized with Post Searching Processing Tools, has been cancelled.

The final CE course list for the 2009 NAHSL Annual meeting is the following:

POISON CENTER CASES AND INFORMATION TECHNOLOGY - NECESSITY FOR RAPID INFORMATION, COMPUTER DATABASES, TEXTS AND LIBRARIAN PARTNERS (4 hours)
Instructor: Karen Simone

BETTER DESIGN AND DELIVERY OF PROFESSIONAL EDUCATION (4 hours)
Instructor: Pat Wagner

COPYRIGHT: FROM BASICS TO THE DIGITAL AGE (6 hours)
Instructor: Arlene Bielefield

STRATEGIC PLANNING DURING ECONOMIC UNCERTAINTY (4 hours)
Instructor: Pat Wagner

KNOWLEGE TRANSFER: MOVING FROM BEST EVIDENCE TO BEST PRACTICE (4 hours)
Instructor: Ellen Detlefsen

UNDERSTANDING USAGE STATISTICS AND USING THEM AS A DECISION-MAKING TOOL (4 hours)
Instructor: Nisa Bakkalbasi

Additional details on all of these courses can be found here:
**STEM CELL PROGRAM**

The NAHSL CE Committee helped with funding and handled registration for the day-long UMass sponsored program on stem cell research (May 13th).

**NAHSL INNOVATIONS**

Anne-Marie Kaminsky recently posted two new Innovations to NAHSL’s Web site: Tom Mead’s URL Shortening and Hongjie Wang’s Orientation for New Employees. Read more about Tom’s innovation [here](#) and Hongjie’s innovation [here](#).

**UPCOMING EVENTS**

MLA Webcast - Cut the Cord: Connecting to our Mobile Users (November 18, 2009)
So far NAHSL is sponsoring this program in Massachusetts and Rhode Island although several other states have expressed interest. All NAHSL members will have the option to view the program for a month after the initial showing at their desktop.

Respectfully submitted,
Alison Clapp and Nathan Norris, Education Committee Co-Chairs
NAHSL Executive Board  
September 11, 2009  
Benchmarking Liaison Report

MLA is disbanding the MLA Benchmarking Network Editorial Board.

I received an email from Michelle Brewer. She has been Chair of the Editorial Board. She explains: “...we had very few responses from committee applications for people interested in this committee. We were also not able to find a new chair for the committee and have unfortunately not been able to interest the Hospital Libraries Section in assuming leadership for this project.

“...MLA is designing the new association management system (AMS), Kate Corcoran has indicated to me that MLA will, in a future phase, consider integrating benchmarking data in the new system. This would make the data available in a constant way, with, perhaps, periodic surveys on specific topics (much as AAHSL currently conducts their statistics).

Since there is a lag in committee work until another benchmarking survey comes along, I am recommending that we formally disband the Benchmarking Network Editorial Board as of August 2009. Should there be a necessity for a group to review any MLA decisions on benchmarking, it might be more useful to have a limited-time task force to accomplish the work. ...

...Your chapter may wish to continue the position of BCL (Benchmarking Chapter Liaison), or you may decide to recommend that it be discontinued for the time being. ... Please just let us know how you want to proceed.” - Michelle Brewer --

I received a follow-up email from Kate Corcoran from MLA HQ. She stated “Please be reassured, however, that overall benchmark data is very important to MLA HQ – [it is] one reason we want to integrate it more closely in member records -- and will certainly not be forgotten! I've been with the program since its inception and beta test, so it is somewhat dear to my researchy little heart.

How institutional records are accessed and how they will be a subject for an MLA Connections post in the future ..., but in general, we would port over many of the fields (and actual data also) involved in benchmarking to institutional records [even if they are not members]. Most, if not all, of that data could be entered/updated by the official institutional representative or a related employee of the institution. It would also only be visible to the member, EXCEPT in aggregate, as the current survey is. Periodically we would issue a new "survey call" to update the information. The new system would also save the old information and add the new, so we'd have trends over time--and would enter it into the institutional record.
Since the information would be ongoing, our hope is that there would not be the lag time (and expense) for programming changes, report construction, etc. so that Benchmarking would not be a fits-and-starts every-three years program, but an ongoing one. Probably we would not include everything including the kitchen sink in data collection, so there would not be the complaints about lengthy surveys. We could also add data fields as the institutional landscape changes much more quickly than we can respond now.

In terms of timing, our initial roll-out of the new AMS [Association Management System] will be in November (eek!) but we are also planning some customizations (e.g., online member portfolio to record CE credits/Academy points) and enhancements to occur by then or shortly thereafter. Our normal benchmark survey plan would put us in line to go live in 2011, but I think we can easily beat that date by doing it in the AMS.

As I think Michelle mentioned, it is up to the individual chapters as to whether you want to continue to maintain a benchmarking liaison -- I am always available (research is in my job title) to assist with any questions should you so choose. And I am also willing to maintain the mla-bce email list for informational and discussion purposes also.” Kate Corcoran

**Continuation or Elimination of the Benchmarking Liaison Position on the NAHSL Board:**

I have no opinion one way or another as to the position of a Benchmarking Liaison for NAHSL. I will not be upset if the board chooses to eliminate this position. I also have no objections to continuing in this position even though I might not be very busy. How useful this position will be or if there even is any need for a liaison in the future can only be determined after MLA rolls out the AMS.

I think the question comes down to, do we think it will be better to have a person in place to step in immediately when the system is released, or is it better to eliminate the position now and wait to see if there is a need and then appoint someone?

Respectfully submitted,
Shirley Gronholm, MLIS, AHIP
Benchmarking Liaison
ARIHSL

1. The Executive Board met on August 26th at Roger Williams Medical Center in Providence. ARIHSL will make a contribution to the scholarship table for conference 2009 in Maine.

2. ARIHSL will meet on Wednesday, September 16th, 8am, at Roger Williams Medical Center in Providence.

3. The November ARIHSL meeting will be held on Wednesday, November 18th to tie in with the MLA webcast “Cut the Cord: Connecting to Our Mobile Users”.

4. The progress on the NAHLS 2010 conference continues. There is still discussion about the theme and logo.

5. Slate of officers for the coming year:
   Arline Dyer, Memorial Hospital – incoming President
   Janet Crager, Brown U. – Vice President
   Pat Padula – Secretary
   Marybeth Edwards – Treasurer

6. Barbara Davis, Newport Hospital, was contacted by Amy Frey for more information about the Professional Library section of the RI Department of Health Rules and Regulations for Licensing of Hospitals. Amy has put this topic on the MLA Hospital Library Section (HLS) Board agenda for discussion.

   Barb plans to write up an article for the HLS National Network newsletter.

RI-Statewide

- The Office of Library and Information Services, along with Tovah Reis, Brown U. and Mary Ann Slocomb, Lifespan, and others have met to discuss a way to get the Lo Local project up and running.

Respectfully submitted,
Mary Ann Slocomb
Rhode Island Hospital / Lifespan
ARIHSL state representative to NAHSL
Chapter Council Report
September 11, 2009

Chapter Council activities since the last NAHSL Board meeting ....

Chapter Council has not been very active in the last three months, so there isn’t much to report.

1. Planning Grids and Budget Requests were submitted to Paula Raimondo, CC Chair by July 27th. Paula compiled all grids and budget requests to MLA. If anyone is interested in the final document, I’ll be glad to provide it.

2. Chapter Council representatives were reminded to encourage chapter to schedule a ‘meet the MLA leadership’ event at their chapter meetings. Last year a number of chapters arranged times Chapter Council representatives were reminded to encourage chapter to schedule a ‘meet the MLA leadership’ event at their chapter meetings. Last year a number of chapters arranged times during their annual meetings for student members (and new members in some cases) to meet the MLA leadership. These sessions were very successful and the MLA board is hoping that more chapters will be planning for them this coming year.

3. Chapter Council Committees and liaisons have been finalized. I am serving as Chair of the Elections Committee, and Len is a committee member. I am also the CC representative to the Majors Chapter Award Jury, and will be serving as Chair of the jury.

4. Information requests
   a. The Southern Chapter inquired about Chapters using web tools and managing passwords,
   b. Recruitment activities within Chapters. See below

ACTION REQUIRED:

MLA’s Professional Recruitment and Retention Committee tracks recruitment activities within Chapters. I have been asked to provide information on NAHSL’s activities. I believe I forwarded the request to Andy and Penny, but I don’t remember getting a response. SINCERE APOLOGIES if I did, and have lost them. Please take a few moments to discuss. I’ll follow up with Len and/or Dina.

Respectfully submitted,
Janet Cowen
Chapter Council Representative
September 7, 2009
NER Regional Advisory Council and Associations Planning Meeting

On July 24, 2009 health science library leaders were convened as part of the annual NN/LM NER RAC meeting. The RAC meeting is held regularly to gather feedback for NER programs. The overall goal of this year’s meeting was to gather leaders of the region’s health science library associations, RAC participants, and Resource Library directors to identify areas of need and to possibly draw a plan that combines the work of all constituents to work together towards meeting those needs.

24 librarians from the region and 6 NER staff attended the meeting which was facilitated by Chad Rosen. Through large and small group exercises the group discussed our roles and needs in the areas of education and training, advocacy and outreach, and resource sharing and consortial arrangements. Next the group organized and synthesized a brainstormed list of 32 needs based on the ‘what do librarians need to better serve users’. Out of the 12 combined and compiled needs five encompassing needs or themes developed:

1. Changing Roles: Clarifying/redefining our roles as librarians, shifting our own paradigm, changing the perception of our roles throughout our institutions, modeling this shift after other professions. How do we impact broader healthcare delivery issues?
2. The Professional Development Continuum: Developing opportunities to learn throughout the career span. Learn more about emerging areas in clinical and research disciplines in hospital and academic settings.
3. Marketing/Impact: Positioning ourselves as part of the health care team in order to impact broader health care delivery issues.
4. Tools Development: A clearinghouse model for educational opportunities, educational curricula/learning aids, a place to find out who is providing what services.
5. Assessment and Evaluation: Developing skills and models for assessment of user needs and evaluation of library services.

After putting together the five themes a small group exercise was done to develop lists of action items or activities organized by the possible group that would conduct the activity: the RML, the associations, or individual libraries. The lists below are compiled from the small group exercises; the suggested activities or action items are organized under each of the five themes or areas of need. Each activity also indicates the group that would possibly carry out that activity.

While the group was able to brainstorm the above actions, more discussion should take place on whether the action or activity should be developed and who should carry out the activity.

In October several groups will be convened in conjunction with the chapter conference. These groups will represent subgroups of the RAC like the Hospital Library Subcommittee and Resource Library Directors as well as representatives from state and chapter associations to discuss the five areas and their possible action items.
We are hoping that what emerges from these discussions are concrete plans that can be adopted by the region and its groups (RML, associations, as well as individual libraries and librarians) as a platform onto which programs and activities can be developed.

The Planning Meeting generated a great deal of thought and energy regarding some of the issues facing our health sciences libraries. The group has laid the groundwork for what can be considered a regional course of direction that we can take in order to recast our profession into one that can take on a greater role in health care.

Thanks to those of you who attended the meeting and offered your valuable input.

NN/LM  NER
Five Areas of Action from Needs Discussion

Changing Roles: Clarifying/redefining our roles as librarians, shifting our own paradigm, changing our perception, modeling this shift after other professions. How do we impact broader healthcare delivery issues.

Needs combined to make this theme:
Tools to help us rethink our roles
Model ourselves after other professions—how we behave
Help clarify our roles/mission
Shifting our paradigms (retraining how we do what we do)
How do we impact broader healthcare delivery issues; support needs beyond traditional library user needs
Need to know what is going on in institution, hospital, community—and how the library can meet these needs
Need to know where we should be, what institutional committees to be on, what institutional tasks and initiatives are a better use of our time
How to be at places where critical institutional issues are being discussed, having a place at the table, join with other professions in our institutions, involve the library

Respect.

Actions and who might carry them out:

RML might play a greater role in disseminating information about emerging trends to the associations (ACRL trend list, Educause...) (NER)

Training/Facilitation/Funding (NER)

Apply pressure to (NER)

Foster ongoing conversations; training and presentations that showcase examples and prepares librarians for new roles (Assns)

Promote dissemination of information about emerging trends (AAMC, ACRL trends lists, Educause) (Assns)

Develop communications with other associations (Assns)

Establish standards, train, enforce. (Assns)

Do it: implement new practices that exemplify new roles (Lib)

Know what libraries should and should not be doing (Lib)
Taking ownership of areas related to information management, delivery, communication (2) (Lib)

Anticipating institutional needs... ‘inserting the library in new opportunities’ (Lib)

Identify emerging roles (Lib)

Partner/serve other academic or administrative departments (Lib)

**The Professional Development Continuum:** Developing opportunities to learn throughout the career span. Learn more about emerging areas in clinical and research disciplines in hospital and academic settings.

Needs combined into this theme:
- Tools to help us rethink our roles and add new skills
- Associations need leadership training
- Help train new librarians without medical knowledge, concepts, language
- Retool and retrain ourselves
- Shifting our paradigm—how we do what we do

Observations: Professional Development Continuum should include content coming out of Changing Roles theme

MLA core. Look at ALA, LITA

Critical mass of profession is not entry level.

Experience managers need programming:
- Consultative in nature; Navigating complex organizations; MBA aspects; Administration

Look at Nurse Refresher Course as a model

**Actions and who might carry them out:**

Funding and scholarships (NER)

Work with library schools-place students in internships (NER)

Offer training (NER)

RML make members share resources with MLA core. (NER)

New health sciences librarians (NER)

Solo libraries (NER)

Does the RML have the responsibility to train non MLS? NO (one participant replied) (NER)

Need more opportunities for training in upper parts of career. (NER)
Develop/host information or resources/clearinghouse with PD opportunities beyond RML offerings (NER)

Work with association committees in developing and implementing professional development agenda (NER)

Promote CE and mentoring opportunities (2) (Assns)

Fund scholarships (Assns)

Setting professional standards (Assns)

Work with RML & libraries in developing and implementing professional development agenda (Assns)

Providing means and opportunity for professional development and training (Lib)

Responsibilities of libraries to submit resources to MLA Core and use them. (Lib)

Few people are mid career. Hard to hire mid career. (Lib)

Develop courses relevant to new practices (Lib)

Assist association with development of professional development agenda (Lib)

**Marketing/Impact:** Positioning ourselves as part of the health care team in order to impact broader health care delivery issues.

Needs combined into this theme:

- How do we impact broader healthcare delivery issues; support needs beyond traditional library user needs
- Need to know what is going on in institution, hospital, community—and how the library can meet these needs
- Need to know where we should be, what institutional committees to be on, what institutional tasks and initiatives are a better use of our time
- How to be at places where critical institutional issues are being discussed, having a place at the table, join with other professions in our institutions, involve the library

Respect

Observations

Overlap of needs from Clarifying Roles theme...the idea to combine these was rejected: Clarifying Roles is seen as a discernment and skill-building process; the Marketing/Impact theme involves the actions taken to demonstrate our movement into new areas of information/knowledge management in healthcare

Someone should Examine the marketing and impact strategies of other professional organizations

Someone should Develop template tools and aids that are customizable.
*Library can really only work on the marketing piece after library has thought about the Changing Roles concept of these needs...realigning services to ‘new paradigm’ and new user needs.

Communicate major health care issues (NER)

Promote use of ROI tool to encourage conveying library’s impact. (NER)

Provide instruction to help libraries use assessment tools. (NER)

Fund opportunities for tool development and marketing planning (NER)

Communicate with other vendors (NER)

Lobby to support promoting libraries role - health administrators (NER)

Presence in non-med ALA+NLM health literacy? (NER)

Communicate examples of what’s worked (NER)

Fund research on cost-benefit analysis, ROI (NER)

Promote MedlinePlus Find a Library--libraries as resource (NER)

Develop tools and aids that get library message out (Lib)

Communicate local picture of ‘new library’ implementation at the ground level (Lib)

Encourage faculty status (Lib)

Communicate success to other librarians and within institution (Lib)

Individual or solo librarians: How to build your own personal support network. (Lib)

**Tools Development:** A clearinghouse model for educational opportunities, educational curricula/learning aids, a place to find out who is providing what services.

Needs combined into this theme:

- Clearinghouse for e-resource for learning about online resources to reduce duplication effort
- Clearinghouse for advocacy with hospital administrators
- Clearinghouse for educational opportunities
Observations:
Hospital libraries don’t publish often; Librarians miss out on peer training; MLA Core; Resources from other associations, If state can’t do a piece of this – what can RML do?

Develop clearinghouse for resources and learning activities (sessions, classes, CE) (NER)

Identify common topics for sharing resources (NER)

Gather information, organize resources (NER)

Coordinating CE on a regional level. (NER)

Put out monthly newsletter for sharing (monthly topic) (NER)

Look at MLA Core Collection (NER)

Syllabus- e.g. medicine on the Net (NER)

Peer counseling. (NER)

Sister library award. (NER)

Promote awareness/provide access to national association resources (Assns)

Compile inventory of non-traditional resources-business, law (Assns)

Should be a topic at meeting-Discuss & Recommend (Assns)

Supportive networking (Assns)

Online format for mentoring (Assns)

Assist Development (Online learning tools) (Assns)

Share what they have (Lib)

Obligations to provide some services, resources (Lib)

Identify topic (Lib)
**Assessment and Evaluation**: Developing skills and models for assessment of user needs and evaluation of library services.

Needs combined to make this an overarching theme or need:
- Tools for assessment
  - Help with designing research projects and evaluating outcomes
  - More evidence-based librarianship

Create online resource of tools (NER)

Offer training w CE credit (2) (NER)

Sharing tools & Info (NER)

Methods database (NER)

Offer: Outreach Evaluation Resource Booklets: Measuring Your Impact (NER)

Return on Investment/Values Calculator tools from MCR (NER)

Develop other hospital assessment tools. (NER)

Training coordination-conduit to training from RML et al. (Assns)

Offer training opportunities (Assns)

NAHSL Innovations promoting use of assessments and evaluation measures. (Assns)

Developing, implementing, and sharing assessment instruments for evaluation (2) (Lib)

Reporting Successes...sharing best practices/what works (2) (Lib)

Publish research in journals beyond library profession (Lib)

Promote/communicate activities within the region. (Lib)
More business resources for collections – hospitals are businesses – cost issues.
• Tools to get staff to rethink their roles
• Consortiums/collaborations that focus on health science resources
• Legal assistance in negotiating contracts, an actual person to talk to; copyright
• “Respect”
• Better communication in region, Know what other services other libraries are providing
• Training/information on patient decision guides
• Associations need leadership training.
• Model after other professions – how we behave.
• Help train new staff without medical knowledge, concepts, language <-> hospital libraries
• More evidence-based librarianship
• To learn about other disciplines or whom to refer people to
• SERHOLD to reflect resources in place
• Retool and Retrain staff…a responding to ‘everything is on the Internet’ our users and supporters have
• Clearinghouse for e-resource users/reduce duplication effort
• Clearinghouse for advocacy with hospital administrators
• Clearinghouse for educational opportunities
• Legal assistance with electronic resources (copyright, blackboard, etc.)
• Better serve needs Hospital Librarians
• Money, Space & Staff
• Standards Docline
• Help clarify our role/mission
• Tools for assessment; assessing educational programs
• More cross communication with other library groups/formal communication needed with other like-minded associations.(eg. special)
• Shifting our paradigms (retraining how we do what we do)
• Help with designing research projects and evaluating outcomes
• Open Accessing movement; language in licensing agreement; help researchers submit manuscripts to digital repositories
• How do we impact broader healthcare delivery issues; support broader healthcare delivery need – beyond library needs?
• Need to know where we should be now- what committees; better use of our time.
• Deliver information at time of need. Market ourselves as part of health care team.
• Need to know what is going on in institution, hospital, community – and how the library can meet these needs.
• How to be at places where issues are being discussed. Having a place at the table. Join with other professionals in our institutions. Involve library.
• Close the sale; make the deal.
• How can we best support the information needs of our respective institutions
• Marketing...analysis of the market we serve and assessing competing forces, assessing needs on a department level
• Learn more about emerging disciplines
Needs Compiled (sorted and ranked)

Needs - Results of Vote

14 Votes
C- Clarify our role, mission shifting paradigm, respect, model after other professions
Q- How do we impact broader healthcare delivery issues.

13 Votes
M- Learn more about emerging disciplines (i.e. hospitals science/medical) area CTSA

12 Votes
G+Q -Marketing ourselves as part of the healthcare team

11 Votes
F- Evaluation of library services; outcomes evaluation

10 Votes
B+F- Tools for assessment of user needs and evaluation of library services
J- Clearinghouse for:
   -E-resource users
   -educational opportunities
   -Who is providing what services
N- Consortiums/collaborations specific to electronic health science resources

9 Votes
D- Training library staff, retooling, newstaff

7 Votes
L- Cross communications with library groups and like-minded groups
P- Education about open access, NIH mandate, scholarly communication

6 Votes
E- Leadership development

5 Votes
O-Things to nudge NLM:
   -Docline Standards
   -SERHOLD

3 Votes
A- Legal Assistance – contracts, licenses
H- Clearinghouse for advocacy with hospital administrators

1 Vote
I- Access to: Business resources for hospitals – i.e. cost issues

0 Votes
Docline standards- criteria for membership
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Last Updated: September 4, 2009
## Account Balances - As of 9/4/2009

As of 9/4/2009

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