



## Doctor Urges Creation of “Science of Healthcare Delivery”

By [Alexis Madrigal](#)  February 18, 2008 | 8:18 am | Categories: Uncategorized

BOSTON, Mass. — While treatments have multiplied, the operations and processes for delivering those medicines haven't kept pace, slowing health improvement in developing and developed countries.

"There is an implementation bottleneck," said [Jim Yong Kim](#), a Harvard Medical School professor and former director of the World Health Organization's HIV/AIDS program said. "We know how to do so many things already, but we're not delivering them."

Kim urged the creation of a new science of healthcare delivery that would systematically evaluate which techniques worked and which didn't.

He pointed to a series of small-scale endeavors in Africa as models for creating healthcare systems in regions that lack medical infrastructure, saying that they can provide a level of primary care for \$25 per year per person that would cost \$7,000 in the United States. But he also said that Western countries have their own type of bottleneck.



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4  
5



A

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Medical School



Big Shots

47 STUDENTS

45 AVERAGE AGE

23 AVERAGE YEARS OF PROFESSIONAL WORK

33 OF THE STUDENTS ARE COMING AS MEMBERS OF TEAMS

85% HAVE ADVANCED DEGREES

50% OF THE STUDENTS ARE HAVING THEIR TUITION PAID FOR BY  
THEIR EMPLOYER

85% HAVE ADVANCED DEGREES

18 months - \$85,000



**TULSA:** Dermatologist

**FRESNO:** Medical  
Director of Cancer Center

**MAYO CLINIC:** Internal  
Medicine doctor

**RWANDA:** Doctor and  
TB researcher

**HANOVER:** Chief  
Financial Officer of  
Dartmouth-Hitchcock  
Medical Center

**QUEENS:** Executive  
Director for Finance @ big  
hospital

**HARTFORD:** Director of  
Connecticut Institute for  
Primary Care Innovation

**IOWA:** Director of  
Operations at Child Health  
Specialty Clinics

Transforming health care from disease-focus to health-promotion focus

Medicare/Medicaid dual eligibles

Integrating end-of-life services

ED-medical home coordination

Strategic obstetrical care improvement

## Librarians and Library Resources

Anne

### Librarians:

#### Anne Esler

Office: Feldberg Business Library,  
101C

Phone: 603 646-1152

E-mail: [anne.esler@dartmouth.edu](mailto:anne.esler@dartmouth.edu)

### ALP Teams:

**Team:** Strategic Planning for Vitreo-Retina Services

**Team:** Integrating End of Life Services

Richard

#### Richard Felver

Office: Feldberg Business Library

Phone: 603 646-0238

E-mail: [richard.felver@dartmouth.edu](mailto:richard.felver@dartmouth.edu)

**Team:** Improving Outcomes Through Employer  
Provider Partnership

**Team:** Creating a System of Care for Iowa's Children  
and Youth

Karen

#### Karen Sluzenski

Office: Feldberg Business Library,  
101E

Phone: 603 646-1339

E-mail:  
[karen.sluzenski@dartmouth.edu](mailto:karen.sluzenski@dartmouth.edu)

**Team:** Transforming Health Care from  
Disease-Focus to Health-Promotion Focus

**Team:** Single-Payer Benefits Package

Cindy

#### Cindy Stewart

Office: Matthews-Fuller Health  
Sciences Library

Phone: 603 650-4967

E-mail:  
[cindy.stewart@dartmouth.edu](mailto:cindy.stewart@dartmouth.edu)

**Team:** OHCA Dual Eligibles

**Team:** Service Delivery System Profile

et Moi

#### Tom Mead

Office: Dana Biomedical Library

Phone: 603-650-1741

E-mail: [tom.mead@dartmouth.edu](mailto:tom.mead@dartmouth.edu)

**Team:** ED-Medical Home Coordination

**Team:** Strategic Obstetrical Care Improvement

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Thomas Mead My Places Home Help Logout

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Action-Learning Project (HSU11) Announcements

**Announcements**

New Announcements appear directly below the repositionable bar. Reorder announcements to new positions. Move the announcement to the top of the list and prevent new Announcements from superseding it.

Create Announcement

New announcements

IOM recommendations regarding the definition and revision of the Essential Health

the MHS summarizing and discussing these recommendations.

to the Vermont Single-Payer group, and then realized that it might well be of interest to

org/lookup/10.1056/NEIm1109982?query=OF

to take for noticing this and passing it along.

**Project summary descriptions**

Posted on: Monday, September 19, 2011

ALP teams,

We want to build awareness around Dartmouth about your projects, and also identify additional content experts for y

To that end, we would like to distribute summary descriptions of your projects to Tuck and TDI faculty next week. W

any changes to your group's description, please email me by Monday morning (9/26).

[ALP project summary - internal 9-16-11.docx](#)

Thanks,

**Library Resources**

Pre-Program: 6-7/2011

Residential 1: 7/2011

Term 1: 7-12/2011

Residential 2: 1/2012

Term 2: 1-6/2012

Residential 3: 7/2012

Term 3: 7-12/2012

Residential 4: 1/2013

Announcements

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Syllabus & Overview

ALP Team Spaces

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# Health Care Delivery

Last update: Sep 8th, 2011 | URL: <http://researchguides.dartmouth.edu/healthcaredelivery> |  Print Guide |  RSS Updates |  SHARE   

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## INTRODUCTION

This research guide covers health care delivery broadly. See the separate tabs above for:

- [Statistics & Data Sets](#)
- [Public Health & Epidemiology](#)
- [Health Care Reform & National Systems](#)
- [Best Practices & Quality Improvement](#)
- [Health Care Administration, Finance, & Economics](#)

For a guide to more clinical aspects of health care, see [Medicine & Health](#).

For a guide to business resources in health care, see also the [Healthcare](#) tab in [Business](#).

Comments (0)

## FINDING ARTICLES

Article indexes to try for this topic:

- [Summon](#) (multidisciplinary)
- [PubMed](#) (medicine)
- [Global Health Library](#) (public health)
- [ABI Inform](#) (business)
- [Business Source Complete](#) (business)
- [LexisNexis](#) (news, politics, government, industry)
- [Google Scholar](#) (multidisciplinary)
- [Web of Science](#) (sciences, social sciences, humanities)

Each index works differently. Look for online help screens to learn the index's search rules. Some indexes ([PubMed](#)) have subject headings with thesauruses and may provide mapping to lead you to the correct terms to describe your topic. Other indexes ([Web of Science](#)) use only keyword searching.

For keyword searching, think about synonyms (healthcare, health care), plurals, and various conjugations; learn how to truncate to look for root words with multiple suffixes and to combine terms with operators like AND, OR, and NOT.

Many indexes provide links to the articles. Look for links labeled "Article Linker" or "Get Full Text." These will show you options for linking to the article or requesting a copy through Dartmouth's DartDoc service.

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Matthews-Fuller Library Reference  
(603) 650-7660  
hours: 9:00am to 5:00pm, M-F  
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## FELDBERG BUSINESS LIBRARY



### Karen Sluzenski, Richard Felver, Anne Esler

#### Contact Info:

Anne Esler  
Rm 101C / 646-1152



Tom



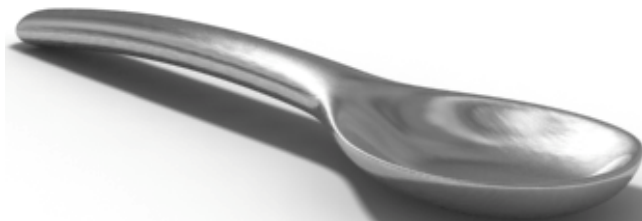
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Esler




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 LexisNexis

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Statistics by Topic

2010 Census  
State Data Profiles

**ClinicalTrials.gov**

A service of the U.S. National Institutes of Health

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from  **Infogroup**

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The National Data Book

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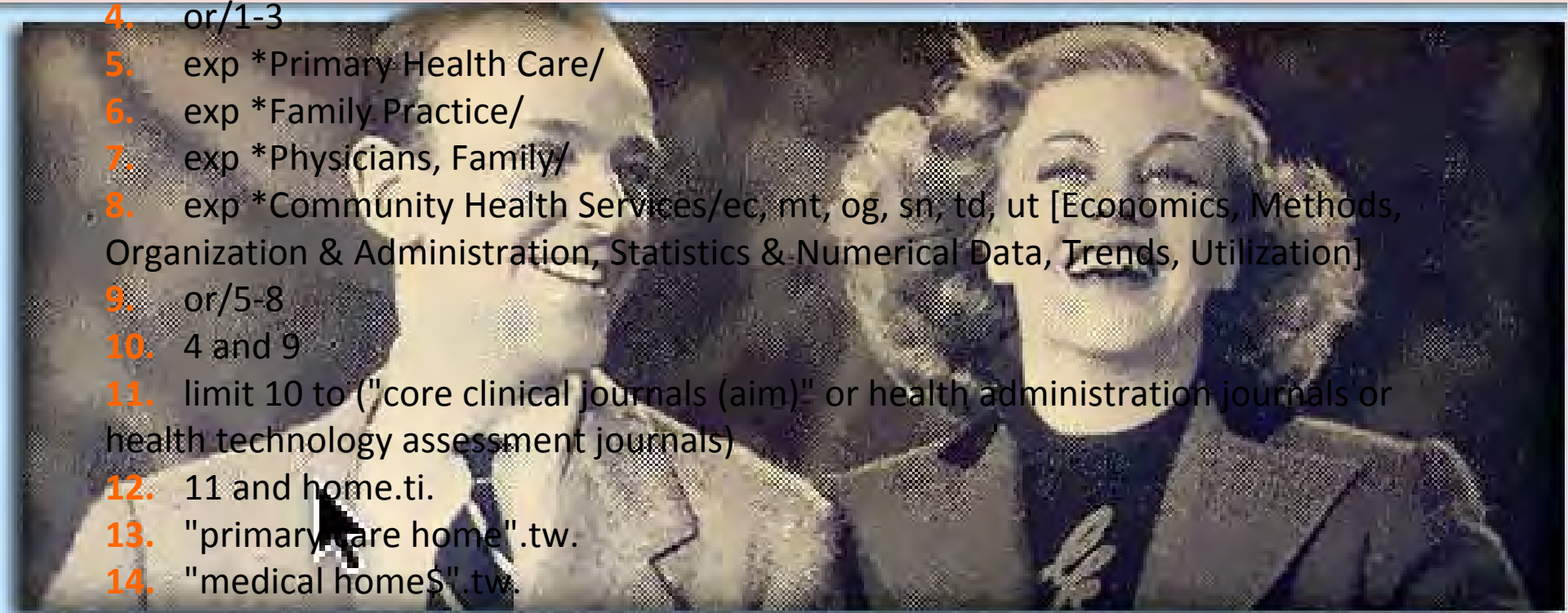
**Agency for Healthcare Research and Quality**

**ProQuest**



# MEDICAL HOME

1. exp \*comprehensive health care/ or exp comprehensive health care/og
2. exp \*"continuity of patient care"/ or exp "continuity of patient care"/og
3. exp \*"patient-centered care"/ or exp "patient-centered care"/og
4. or/1-3
5. exp \*Primary Health Care/
6. exp \*Family Practice/
7. exp \*Physicians, Family/
8. exp \*Community Health Services/ec, mt, og, sn, td, ut [Economics, Methods, Organization & Administration, Statistics & Numerical Data, Trends, Utilization]
9. or/5-8
10. 4 and 9
11. limit 10 to ("core clinical journals (aim)" or health administration journals or health technology assessment journals)
12. 11 and home.ti.
13. "primary care home".tw.
14. "medical home\$".tw.
15. "patient centered medical home".tw.
16. pcmh.tw.
17. 12 or 13 or 14 or 15 or 16





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The Free Encyclo

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Blended learning methodology

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- Conference Paper
- Dissertation/Thesis
- Patent
- Standards Document

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- Cancelled Requests
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**Describe the item you want, providing as much information as you have.**

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**Article Title**

**Title (Journal, Conference Proceedings, Anthology)**

Please do not abbreviate unless your citation is abbreviated

**Volume**

**Issue Number or Designation**

**Month**

**Year**

**Inclusive Pages**

**ISSN/ISBN**

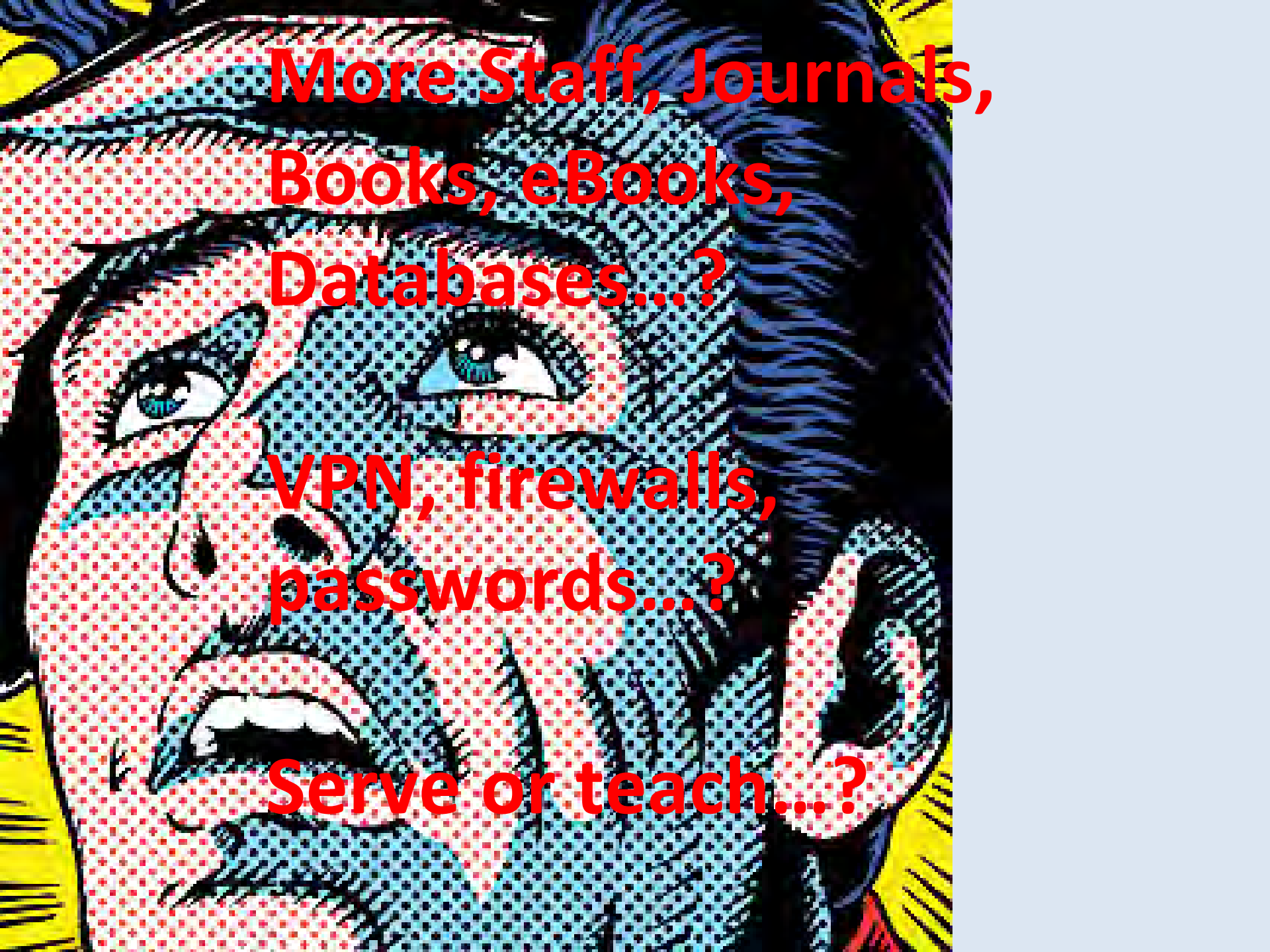
**PubMed/MEDLINE PMID number**

**Not Wanted After Date**









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VPN, firewalls,  
passwords...?

Serve or teach...?





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